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MAR 31 2014

PUBLIC SERVICE
COMMISSION

March 31, 2014

Jeff Derouen
Executive Director
Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40602

Dear Mr. Derouen:

The purpose of this advice letter is to cancel in its entirety CenturyTel Long Distance, LLC Kentucky Tariff No. 1.

This tariff contains long distance services and CenturyTel has no customers who subscribe to the services offered in this tariff.

CenturyTel respectfully requests the Kentucky Public Service Commission consider this tariff withdrawn and cancelled effective April 1, 2014.

If you have any questions regarding this matter, you may call me at (303) 992-5836.

Respectfully submitted,



Sharon Alvarado

Sharon Alvarado
Tariff Manager
Sharon.Alvarado@CenturyLink.com
Voice: (303) 992-5836
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CenturyTel Long Distance, LLC
100 CenturyTel Drive
Monroe, Louisiana 71203
Issued by: Chantel Mosby - Manager, Tariffs & Compliance

Kentucky Tariff No. 1
Original Page 1

RESALE COMMON CARRIER SERVICE

Issued: April 14, 2005

Effective: May 15, 2005

CENTURYTEL LONG DISTANCE, INC.

100 CenturyTel Drive
Monroe, Louisiana

(800) 658-9028

RATES, RULES AND REGULATIONS for FURNISHING

RESALE TELECOMMUNICATIONS SERVICES

Filed with the

PUBLIC SERVICE COMMISSION OF KENTUCKY

This tariff contains the descriptions, regulations, and rates applicable to the resale of telecommunication services provided by CenturyTel Long Distance, LLC with offices at 100 CenturyTel Drive, Monroe, Louisiana 71203.

This tariff applies for services furnished within the Commonwealth of Kentucky. This tariff is on file with the Kentucky Public Service Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

**PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
5/14/2005
PURSUANT TO 807 KAR 5:011
SECTION 9 (1)**

By 
Executive Director
KY:0500

CenturyTel Long Distance, LLC
 100 CenturyTel Drive
 Monroe, Louisiana 71203
 Issued by: Chantel Mosby - Manager, Tariffs & Compliance
 Issued: June 13, 2013

Kentucky Tariff No. 1
 5th Revised Page 2
 Cancels 4th Revised Page 2

Effective: June 14, 2013

RESALE COMMON CARRIER SERVICE

CHECK SHEET

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

PAGE	REVISION		PAGE	REVISION	
			24	Original	
1	Original		25	Original	
2	5th Rev.	*	26	Original	
3	Original		27	Original	
4	Original		28	Original	
5	Original		29	Original	
6	Original		30	1st Rev.	
7	Original		31	1st Rev.	
8	Original		31.1	1st Rev.	*
9	Original		31.1.1	Original	*
10	Original		31.2	1st Rev.	*
11	Original		31.2.1	Original	*
12	Original		32	Original	
13	Original		33	Original	
14	1st Rev				
15	Original				
16	Original				
17	Original				
18	Original				
19	Original				
20	Original				
21	Original				
22	Original				
23	Original				



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SYMBOLS

Changes to this tariff shall be identified on the revised page(s) through the use of symbols. The following are the only symbols used for the purposes indicated below:

- (C) To signify a change in regulation.
- (D) To signify a discontinued rate or regulation.
- (I) To signify an increase in rate or charge.
- (M) To signify material relocated from one page to another without change.
- (N) To signify a new rate or regulation.
- (R) To signify a reduced rate or charge.
- (T) To signify a change or regulation but no change in rate or charge.

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TARIFF FORMAT

- A. Page Numbering** - Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. However, new pages are occasionally added to the tariff. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between pages 14 and 15 would be 14.1.
- B. Page Revision Numbers** - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file with the Kentucky PSC. For example, the 4th revised sheet 14 cancels the 3rd revised sheet 14.
- C. Paragraph Numbering Sequence** - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2.
 - 2.1
 - 2.1.1
 - 2.1.1(A)
 - 2.1.1(A)(1)
 - 2.1.1(A)(1)(a)
 - 2.1.1(A)(1)(a)(I)
 - 2.1.1(A)(1)(a)(I)(i)
 - 2.1.1(A)(1)(a)(I)(i)(1)
- D. Check Sheets** - When a tariff filing is made with the Kentucky PSC, an updated check sheet accompanies the tariff filing. The check sheet lists the pages contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages).

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

1.1 Abbreviations

The following abbreviations are used herein only for the purposes indicated below:

FCC Federal Communications Commission
KPSC Kentucky Public Service Commission
IXC Interexchange Carrier
LEC Local Exchange Carrier

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, (CONT'D.)

1.2 Definitions

Access - Access to CenturyTel's services are provided by one or more or a combination of the following methods: presubscription in equal access areas, direct access, 800, 950 and 10XXX dialing sequences.

Access Code - A sequence of numbers that, when dialed, connect the caller to the provider of services associated with that sequence.

Authorization Code - A numerical code, one or more of which may be assigned to a Customer, to enable the Company to identify the origin of the Service User so the Company may rate and bill the call. All Authorization Codes shall be the sole property of the Company and no Customer shall have any property or other right or interest in the use of any particular Authorization Code. Automatic Numbering Identification ("ANI") may be used as or in connection with the Authorization Code.

Authorized User - A person or entity that accesses the Company's services. An Authorized User is responsible for compliance with this tariff.

Automatic Numbering Identification (ANI) - A type of signaling provided by a local exchange telephone company that automatically identifies the local exchange line from which a call originates.

Calling Card Call - A Direct Dialed call for which charges are billed not to the originating telephone number, but to a company proprietary calling card.

Central Office - A Local Exchange Carrier switching system where Local Exchange Carrier customer station loops are terminated for purposes of interconnection to each other and to trunks.

CenturyTel - Refers to CenturyTel Long Distance, LLC, unless otherwise clearly indicated by the context.

Channel - The term "Channel" denotes a path for electrical transmission between two or more points, the path having a band width designed to carry voice grade transmission.

Commission - Refers to the Kentucky Public Service Commission.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, (CONT'D.)

1.2 Definitions, (Cont'd.)

Common Carrier - A company or entity providing telecommunications services to the public.

Company or Carrier - Refers to CenturyTel Long Distance, LLC, unless otherwise clearly indicated by the context.

Customer - The term "Customer" denotes the person, partnership, association, joint stock company, trust, corporation, or governmental entity or any other entity that is responsible for payment of charges and for compliance with this tariff.

Customer - Provided Facilities - The term "Customer - Provided Facilities" denotes all communications facilities provided by the Customer and/or Authorized User other than those provided by the Company.

Direct Dialed Call - An intrastate telephone call that is automatically completed and billed to the telephone number from which the call originated without the automatic or live assistance of an operator.

End User - Any person, firm, partnership, corporation or other entity that uses the service of the Company under the terms and conditions of this tariff. The End User is responsible for payment unless the charges for the service utilized are paid by the Customer.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, (CONT'D.)

1.2 Definitions, (Cont'd.)

Exchange - The term "Exchange" denotes a unit established by the Local Exchange Carrier for the administration of communications service in a specified area that usually embraces a city, town or village and its environs. It consists of one or more Central Offices together with the associated facilities used in furnishing communications service within that area.

Intrastate Message Telecommunications Service ("MTS") - The term "Intrastate Message Telecommunications Services" denotes the furnishing of direct dialed intrastate switched service to the Customer for the completion of long distance voice and dial-up low speed data transmissions over voice grade channels between points wholly within the State of Kentucky.

Local Exchange Carrier ("LEC") - The term "Local Exchange Carrier" denotes any telephone company that provides local telephone service to Customers within a defined area.

Measured Charge - A charge assessed on a per minute or incremental basis in calculating a portion of the charges due for a completed call.

Other Common Carrier - The term "Other Common Carrier" denotes a common carrier, other than the Company, providing domestic and/or international communications service to the public.

Personal Identification Numbers (PINS) - Code numbers used in connection with designated telephone numbers which allow intrastate calls to be categorized for various applications.

Point(s) of Presence - The term "Point(s) of Presence" denotes the site(s) where the Company provides a network interface with facilities provided by Other Common Carriers, Local Exchange Carriers or Customers for access to the Company network configuration.

Premise - The term "Premise" denotes a building or buildings on contiguous property (except railroad rights-of-way, etc.) not separated by a public highway.

Service - Intrastate telecommunications service provided to a Customer or Authorized User by the Company.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, (CONT'D.)

1.2 Definitions, (Cont'd.)

Special Access Service - All exchange access not utilizing telephone company end office switches. This service includes dedicated access that connects end user to end user, end user to carrier, or carrier to carrier and may include analog or digital channels for voice, data or video transmissions.

Telecommunications - The transmission of voice communications or, subject to the transmission capabilities of the Service, the transmission of data, facsimile, signaling, metering, or any other form of intelligence.

Terminal Equipment - Telecommunications devices, apparatus and associated wiring on the Premises of the Customer.

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SECTION 2 - RULES AND REGULATIONS

2.1 Undertaking of CenturyTel Long Distance, LLC

CenturyTel's services and facilities are furnished for communications originating at specified points within the State of Kentucky under terms of this tariff.

CenturyTel installs, operates, and maintains the communications services provided hereinunder in accordance with the terms and conditions set forth under this rate sheet. CenturyTel may act as the Customer's agent for ordering access connection facilities provided by other entities, when authorized by the Customer, to allow connection of a Customer's location to the CenturyTel network. The Customer shall be responsible for all charges due for such service arrangement.

The Company's services and facilities are provided on a monthly basis unless otherwise provided, and are available twenty-four (24) hours per day, seven (7) days per week.

2.2 Use

2.2.1 Services provided under this tariff may be used by the Customer for any lawful telecommunications purpose for which the service is technically suited.

2.2.2 The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.

2.2.3 A Customer may transmit or receive information or signals via the facilities of the Company. The Company's services are designed primarily for the transmission of voice-grade telephonic signals, except as otherwise stated in this tariff. A user may transmit any form of signal that is compatible with the Company's equipment, but the Company does not guarantee that its services will be suitable for purposes other than voice-grade telephonic communication except as specifically stated in this tariff.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.3 Limitations

- 2.3.1 Service is offered subject to the availability of the necessary facilities and equipment, or both facilities and equipment, and subject to the provisions of this tariff.
- 2.3.2 CenturyTel reserves the right to discontinue or limit service when necessitated by conditions beyond its control, or when the Customer is using service in violation of provisions of this tariff, or in violation of the law.
- 2.3.3 The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
- 2.3.4 All facilities provided under this tariff are directly or indirectly controlled by CenturyTel and the Customer may not transfer or assign the use of service or facilities without the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.
- 2.3.5 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.4 Liabilities of the Company

2.4.1 The liability of the Company, if any, for damages resulting in whole or in part from or arising in connection with the furnishing of service under this tariff, including but not limited to mistakes omissions, interruptions, delays, errors, or other defects in transmission, or failures or defects in facilities furnished by the company in the course of furnishing service or arising out of any failure to furnish service shall in no event exceed an amount of money equivalent to the proportionate charge to the Customer for the period of service during which such mistakes, omissions, interruptions, delays or errors or defects in transmission occur and continue. However any such mistakes, omissions, interruptions, delays, errors or defects in transmission or service that are caused by or contributed to by the negligence or willful act of Customer, or which arise from the use of Customer-Provided Facilities or equipment shall not result in the imposition of any liability whatsoever upon the Company.

2.4.2 CenturyTel shall not be liable for any failure of performance hereunder due to causes beyond its control, including but not limited to Acts of God, fires, flood or other catastrophes; atmospheric conditions or other phenomena of nature, such as radiation; any law, order, regulation, directive, action of request of the U.S. Government, or any other government, including state and local governments having jurisdiction over CenturyTel or the services provided hereunder; national emergencies; civil disorder, insurrections, riots, wars, strikes, lockouts, work stoppages, or other labor problems or regulations established or actions taken by any court or government agency having jurisdiction over the Company or the acts of any party not directly under the control of the Company.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.4 Liabilities of the Company, (Cont'd.)

2.4.3 When the services or facilities of other common carriers are used separately or in conjunction with the Company's facilities or equipment in establishing connection to points not reached by the Company's facilities or equipment, the Company shall not be liable for any act or omission of such other common carriers or their agents, servants or employees.

2.4.4 CenturyTel shall be indemnified and held harmless by the Customer from and against all loss, liability, damage, and expense, including reasonable attorney's fees, due to claims for libel, slander, or infringement of copyright or trademark in connection with any material transmittal by any person using the Company's services and any other claim resulting from any act or omission of the Customer relating to the use of the Company's facilities.

2.4.5 The Company shall not be liable for any act or omission of any other entity furnishing to the Customer facilities or equipment used with the service furnished hereunder; nor shall the company be liable for any damages or losses due in whole or in part to the failure of Customer-provided service, equipment or facilities.

2.4.6 Unauthorized Access and Hacking

Except for physical damage to Customer's transmission facilities or Customer premise equipment directly caused by the Company's negligence or willful misconduct, the Company is not responsible for unauthorized access to, or alteration, theft, or destruction of, Customer's equipment, data, programs or other information through accident, wrongful means or any other cause while such information is stored on or transmitted across Company-provided network facilities or Customer premise equipment. Customer is responsible for any Company service or usage charges resulting from any such unauthorized access, unless a tariff, schedule or other written agreement expressly states otherwise.

(N)

(N)



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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.5 Billing and Payment for Service

2.5.1 Responsibility for Charges

Charges for installations, service connections, moves, and rearrangements, where applicable, are payable upon demand to the Company or its authorized agent. Billing thereafter will include recurring charges and actual usage as defined in this tariff.

The Customer is responsible for payment of all charges for services and equipment furnished to the Customer for transmission of calls via the Company. In particular and without limitation to the foregoing, the Customer is responsible for any and all cost(s) incurred as the result of:

- (A) any delegation of authority resulting in the use of his or her communications equipment and/or network services which result in the placement of calls via the Company;
- (B) any and all use of the service arrangement provided by the Company, including calls which the Customer did not individually authorize;
- (C) any calls placed by or through the Customer's equipment via any remote access feature(s);
- (D) any and all calls placed to a toll-free (e.g., 800, 888) service number provided to the Customer by the Company.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.5 Billing and Payment for Service, (Cont'd.)

2.5.2 Payment for Service

Terms of payment are subject to the rules of the PSC of Kentucky. Contested charges will be handled in accordance with 807 KAR 5:006, Section 9.

- (A) All charges due by the Customer are payable to the Company or any agent duly authorized to receive such payments. The billing agent may be the Company, a local exchange telephone company, credit card company, or other billing service. Terms of payment shall be according to the rules and regulations of the agent and subject to the rules of regulatory bodies having jurisdiction. Any objections to billed charges must be promptly reported to the Company or its billing agent. Adjustments to Customers' bills shall be made to the extent that circumstances exist that reasonably indicate that such changes are appropriate.
- (B) Disputes with respect to charges must be presented to the Company in writing within one hundred (120) days from the date the bill in question is issued or such bill will be deemed correct and binding on the Customer.
- (C) Unless otherwise specified below, services provided by the Company are billed in arrears directly to the Customer on a monthly basis.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.5 Billing and Payment for Service, (Cont'd.)

2.5.3 Billing Entity Conditions

Billing functions are performed by local exchange telephone companies, credit card companies or others on behalf of CenturyTel, and the payment conditions and regulations of such companies apply, including any applicable interest, late payment charges and/or return check charges. In case of any disputed charges that cannot be resolved by the billing company, the Billed Party may contact CenturyTel directly. If there is still a disagreement about the disputed amount after investigation and review by CenturyTel or other service provider, the Billed Party has the option to pursue the matter with the appropriate state commission and/or the Federal Communications Commission.

The address of the Kentucky Public Service Commission is listed below:

Kentucky Public Service Commission
211 Sower Boulevard
Frankfort, Kentucky 40602

The address of the Federal Communications Commission is listed below:

Enforcement Division
Federal Communications Commission
Room 6202
2025 M Street, N. W.
Washington, D.C. 20554
(202) 632-7553

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.5 Billing and Payment for Service, (Cont'd.)

2.5.4 Deposits

The Company does not collect Customer Deposits.

2.5.5 Advance Payments

The Company does not collect Advance Payments.

2.5.6 Late Payment Charge

Late Payment Charges are governed by Section 2.5.3 above. In compliance with 807 KAR 5:006, §8(3)(h), late payment fees will only be assessed once on any past due balance. Additionally penalty charges shall not be assessed on unpaid penalty charges.

2.5.7 Return Check Charge

The Company will assess a return check charge of \$25.00, whenever a check or draft presented for payment of service is not accepted by the institution on which it is written. This charge applies each time a check is returned to the Company by a bank for insufficient funds.

2.5.8 Customer Complaints and/or Billing Disputes

Customers have the right to refer billing disputes and any other complaints to CenturyTel at 100 CenturyTel Drive, Monroe, Louisiana 71203, or via telephone by dialing 1-800-658-9028. If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the Kentucky Public Service Commission in accordance with the Commission's rules of procedure. The address and toll-free telephone number of the Commission is as follows:

Kentucky Public Service Commission
211 Sower Boulevard
Frankfort, KY 40602
Telephone: (502) 564-3940
Facsimile: (502) 564-3460
Toll Free: (800)-772-4636

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.5 Billing and Payment for Service, (Cont'd.)

2.5.9 Taxes and Fees

- (A) All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items on the Customer's bill and are not included in the quoted rates and charges set forth in this tariff. To the extent that a municipality, other political subdivision or local agency of government, or Commission imposes upon and collects from the Company a gross receipts tax, occupation tax, license tax, permit fee, franchise fee, or regulatory fee, such taxes and fees shall, insofar as practicable and allowed by law, be billed pro rata to Customers receiving service from the Company within the territorial limits of such municipality, other political subdivision or local agency of government.

- (B) The Company may adjust its rates and charges or impose additional rates and charges on its Customers in order to recover amounts it is required by governmental or quasi-governmental authorities to collect from or pay to others in support of statutory or regulatory programs.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.6 Refusal or Discontinuance by Company

The Company may refuse or discontinue service under the following conditions. Unless otherwise specified, the Customer will be given five (5) days written notice and allowed a reasonable time to comply with any rule or remedy any deficiency.

- 2.6.1 For non-compliance with and/or violation of any State or municipal law, ordinance or regulation pertaining to telephone service.
- 2.6.2 For the use of telephone service for any other property or purpose other than that described in the application.
- 2.6.3 For neglect or refusal to provide reasonable access to the Company for the purpose of inspection and maintenance of equipment owned by the Company.
- 2.6.4 For non-compliance with and/or violation of the Commission's regulations or the Company's rules and regulations on file with the Commission.
- 2.6.5 For non-payment of bills for telephone service.
- 2.6.6 Without notice in the event of Customer use of equipment in such a manner as to adversely affect the Company's equipment or the Company's service to others.
- 2.6.7 Without notice in the event of tampering with the equipment furnished and owned by the Company.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.6 Refusal or Discontinuance by Company, (Cont'd.)

2.6.8 Without notice in the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, the Company may, before restoring service, require the Subscriber to make, at his or her own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.

2.6.9 For failure of the Customer or Subscriber to make proper application for service.

2.6.10 For Customer's breach of the contract for service between the Company and the Customer, including posting or access requirements as specified to comply with state and federal regulations.

2.6.11 When necessary for the Company to comply with any order or request of any governmental authority having jurisdiction.

2.7 Cancellation by Customer

Customers may cancel service at any time, either verbally or in writing. Customers are responsible for all charges up through the actual disconnect date. Charges may be avoided by dialing another carrier's access code, or by placing calls through the Customer's presubscribed carrier.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.8 Interruption of Service

Credit allowance for the interruption of service which is not due to the Company's testing or adjusting, negligence of the Customer, or to the failure of channels or equipment provided by the Customer, are subject to the general liability provisions set forth in 2.4 herein. It shall be the obligation of the Customer to notify the Company immediately of any interruption in service for which a credit allowance is desired. Before giving such notice, the Customer shall ascertain that the trouble is not being caused by any action or omission by the Customer within his control, or is not in wiring or equipment, if any, furnished by the Customer. Credit allowances for interruptions of service are limited the initial minimum period charge incurred to re-establish the interrupted call.

2.9 Inspection, Testing and Adjustment

Upon reasonable notice, the facilities provided by the Company shall be made available to the Company for tests and adjustments as may be deemed necessary by the Company for maintenance. No interruption allowance will be granted for the time during which such tests and adjustments are made.

2.10 Other Rules

The Company may temporarily suspend service without notice to the Customer, by blocking traffic to certain cities of NXX exchanges, or by blocking calls using certain Personal Account Codes when the Company deems it necessary to take such action to prevent unlawful use of its service. The Company will restore service as soon as service can be provided without undue risk.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.11 Responsibilities of the Customer

The Customer is responsible for compliance with the applicable regulations set forth in this tariff as well as all rules and regulations of the state utility commission and the FCC.

2.12 Validation of Credit

The Company reserves the right to validate the creditworthiness of Customers and billed parties through available verification procedures. Where a Customer's creditworthiness is unacceptable to the Company, CenturyTel may refuse to provide service.

2.13 "800" Numbers

The company will make every effort to reserve "800" vanity numbers on behalf of Customers, but makes no guarantee or warrantee that the requested "800" number(s) will be available or assigned to the Customer requesting the number.

If a Customer accumulates undisputed past-due charges, the Company reserves the right not to honor the Customer's request for a change in 800 service to another carrier (i.e. "porting" of the 800 number), including a request for a Responsible Organization (Resp Org) change, until such charges are paid in full.

2.14 Applicable Law

This tariff shall be subject to and construed in accordance with Kentucky law.

2.15 Interconnection with Other Common Carriers

The Company reserves the right to interconnect its services with those of any other Common Carrier, Local Exchange Carrier, or alternate access provider of its election and utilize such services for the provision of services offered herein.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.16 Other Rules

- 2.16.1 CenturyTel reserves the right to validate the credit worthiness of Customers or Authorized Users through available verification procedures.
- 2.16.2 The Company reserves the right to discontinue service, limit service, or to impose requirements on Customers as required to meet changing regulations, rules or standards of the KPSC.
- 2.16.3 The Company may temporarily suspend service without notice to the Customer, by blocking traffic to certain cities or NXX exchanges, or by blocking calls using certain Personal Identification Numbers when the Company deems it necessary to take such action to prevent unlawful use of its service. The Company will restore service as soon as service can be provided without undue risk.

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SECTION 3 - DESCRIPTION OF SERVICES AND RATES

3.1 General

The Company provides telecommunications services between locations within the State of Kentucky as specified herein. The Company's service is available twenty-four hours per day, seven days a week.

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SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

3.2 Timing of Calls

Billing for calls placed over the network is based in part on the duration of the call.

- 3.2.1** The customer's monthly usage charges for Carrier service are based upon the total number of minutes use by the customer and the service options subscribed to. Chargeable time begins when a two way communication is established between the calling party and the called party or PBX. Chargeable time ends when either party "hangs up."
- 3.2.2** Chargeable time for all calls ends when one of the parties disconnects from the call.
- 3.2.3** Minimum call duration for billing purposes is one minute unless otherwise specified in the individual rate schedules of this rate sheet.
- 3.2.4** Calls are measured and billed in one minute increments unless otherwise indicated in this rate sheet. Any partial minute is rounded up to a full minute.
- 3.2.5** There is no billing applied for.
- (A) Carrier will not knowingly bill for uncompleted calls.
- (B) Carrier will provide full credit for any call of one minute or less upon being informed by a customer that the call was not completed.
- (C) An uncompleted call includes, but shall not be limited to:
- (1) calls terminating in an intercept recording, line intercept operator or a busy tone; or
- (2) calls that do not answer.
- (D) An uncompleted call does not include calls using busy line interrupt, -line -status verification or directory assistance services.

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SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

3.3 Calculation of Distance

For services which are distance sensitive, usage charges are based on the airline distance between the serving wire center locations associated with the originating and terminating points of the call.

The distance between the originating and terminating points is calculated by using the "V" and "H" coordinates of the serving wire centers as defined by Telcordia, in the following manner:

- Step 1:** Obtain the "V" and "H" coordinates for the serving wire center of the Customer's switch and the destination point.
- Step 2:** Obtain the difference between the "V" coordinates of each of the Rate Centers. Obtain the Difference between the "H" coordinates.
- Step 3:** Square the differences obtained in Step 2.
- Step 4:** Add the squares of the "V" difference and "H" difference obtained in Step 3.
- Step 5:** Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.
- Step 6:** Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the originating and terminating serving wire centers of the call.

Formula:

$$\sqrt{\frac{(V1 - V2)^2 + (H1 - H2)^2}{10}}$$

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SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

3.4 Time of Day Rate Periods

For time of day sensitive services, the appropriate rates apply for day, evening and night/weekend calls based on the following chart:

	MON	TUES	WED	THUR	FRI	SAT	SUN
8:00 AM TO 4:59 PM	DAYTIME RATE PERIOD OR PEAK RATE PERIOD						
5:00 PM TO 10:59 PM	EVENING RATE PERIOD OR OFF PEAK RATE PERIOD						EVE
11:00 PM TO 7:59 AM	NIGHT/WEEKEND RATE PERIOD OR OFF PEAK RATE PERIOD						

3.4.1 Day, Evening, and Night/Weekend times are determine by the local time of the location of the calling service point. Chargeable time for a rate period (e.g. 8AM-5PM) begins with the first stated hour (8AM) and continues to, but does not include, the second stated hour (5PM). The rate applicable at the start of chargeable time at the calling station applies to the call during the duration of the call that is applicable to that time period. If a call begins in one discount period and ends in another, the initial period discount applied is the discount in effect at the time the call is established. The charge for each additional minute of usage is the additional minute billing rate of the rate period in which the beginning of each minute occurs.

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SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

3.4 Time of Day Rate Periods, (Cont'd.)

3.4.2 The time when connection is established is determined in accordance with the time - standard or daylight savings -legally or commonly in use at the location of the calling service point and determines whether Day, Evening, Night or Weekend rates apply. This rule applies whether the message is sent paid or collect and is applicable to interLATA direct dialed and operator assisted calls.

3.4.3 The Evening rate applies to the holidays listed below unless a lower rate period is in effect.

New Year's Day	**
Martin Luther King Day	*
President's Day	*
Memorial Day	*
Independence Day	**
Labor Day	*
Columbus Day	*
Veterans Day	**
Thanksgiving Day	*
Christmas Day	**

* = Applies to Federally recognized days only.

** = If the holiday falls on a Sunday, the holiday rates are applied to the following Monday. If the holiday falls on a Saturday, the holiday rates are applied to the preceding Friday.

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SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

3.5 CenturyTel Simple Business Solutions

CenturyTel Simple Business Solutions is a flat rate product for 1+ and for 800 switch and 1+ and 800 dedicated service. The rates are based on the customers= monthly minutes of use. It also permits termination of intrastate calls from diverse geographic locations to the Customer's local exchange lines. Calls are billed in six (6) second increments with an initial period, for billing purposes, of thirty (30) seconds.

3.5.1 Per-Period Rates

(A) Switch and 1+

Minutes of Use	Flat Rate Per Minute
0 - 1000	\$0.110
1001 - 2500	\$0.105
2501 - 3500	\$0.100
3501 - 5000	\$0.095
5001 -10,000	\$0.090
10,000+	ICB

(B) Dedicated**

(C)

Minutes of Use	Flat Rate Per Minute
Dedicated *	\$0.045

*Special access channels, if utilized, are provided and billed to the Customer by the local exchange telephone company. Charges for the special access channel are determined by the local exchange telephone company and the Customer is responsible for payment of these charges to the local exchange company. Additionally, the Customer will be billed Local Loop Installation and monthly recurring charges (on a pass-through basis) in the event that the Local Loop Charges are billed to CenturyTel Long Distance, LLC, as agent for the Customer.

**Effective April 12, 2013, Dedicated Service is no longer available to new customers.



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SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

3.5 CenturyTel Simple Business Solutions, (Cont'd.)

3.5.1 Per Period Rates, (cont'd.)

(C) Simple Business Solutions Calling Card

(1)	Per Minute Rate	\$0.18
(2)	Per Call Surcharge	\$0.00

3.5.2 Monthly Recurring Charge

Monthly Recurring Charge	\$0.00
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3.5.3 Non-Recurring Charge

Non-Recurring Charge	\$0.00
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SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

3.7 Block of Time for Integrated Services

Option 1 (Effective June 14, 2013, Option 1 is not available to new customers)

(N)

Block of Time for Integrated Service offers business customers a block of minutes that can be used for direct dial outbound interstate and intrastate long distance services. Block minutes cannot be applied to Toll Free Service, Operator, Directory Assistance, or international usage. Each Customer may purchase only one block of minutes for each qualifying local service.

This plan is provisioned in conjunction with the interstate Block of Time for Integrated Services plan under which the Company provides intrastate long distance usage.

To be eligible for Block of Time for Integrated Service, the Customer must subscribe to one of the following Company-provided services: (1) Custom Access Solutions, (2) Smart IP Hosted Voice & Data (formerly called Smart IP Bundle), or (3) ISDN-PRI or PRI Bundle combined with asynchronous High-speed Internet, synchronous Dedicated Internet, Ethernet, and/or Multiprotocol Label Switching (MPLS).

Eligible customers may subscribe to a block of 2,000, 4,000, 6,000, 8,000 or 10,000 minutes. A per minute overage rate applies for all usage in excess of the block minutes. Block minutes that have not been used at the end of the Customer's billing cycle will not carry over to the next month.

Toll Free Service is available with this product. A separate monthly recurring charge for Toll Free Service applies at the rates specified in this section.

For Custom Access Solutions, ISDN PRI and PRI Bundle, minutes may be shared among voice channels within a T-1 facility (up to 24 voice channels), at a single location that are billed under a single account. A separate monthly recurring charge will apply for each T-1 facility subscribed to Block of Time for Integrated Service, whether at the same or different locations.

The Block of Time for Integrated Service rates will apply as long as the Customer subscribes to a qualifying service. Customers who no longer meet the eligibility requirements will not be eligible for this plan and without prior notice will be placed on an alternative plan or will have their service suspended or canceled.



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SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

3.7 Block of Time for Integrated Services (Cont'd)

(N)

Option 2

Block of Time for Integrated Service Option 2 offers business customers a block of minutes that can be used for direct dial outbound and inbound interstate and intrastate long distance services. Block of Time minutes cannot be applied to Operator Assistance calls, Directory Assistance or international usage. Each Customer may purchase only one block of minutes for each qualifying local service. Customers must also subscribe to companion interstate service.

To be eligible for Block of Time for Integrated Service Option 2, the Customer can subscribe up to three (3) ISDN-PRI provided by the Company's local exchange affiliate and receive 5,000 minutes per PRI.

Eligible customers may subscribe to a block of 5,000 minutes. A per minute overage rate applies for all usage in excess of the block minutes. Block minutes that have not been used at the end of the Customer's billing cycle will not carry over to the next month. All calls are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute.

Toll Free Service is available with this product. A separate monthly recurring charge for each Toll Free number applies.

The Block of Time for Integrated Service Option 2 rates will apply as long as the Customer subscribes to a qualifying service. Customers who discontinue the qualifying service(s) will no longer be eligible to subscribe to the service and will be switched, without prior notice, to an alternative plan or will have their service suspended or canceled.

(N)



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SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

3.7 Block of Time for Integrated Services (Cont'd)

3.7.1 Rates and Charges

Option 1 (Effective June 14, 2013, Option 1 is not available to new customers)

(N)

- a. The monthly recurring charge is identical to and not in addition to, the monthly recurring charge for companion interstate service as specified in the Company's Interstate and International Telecommunications Service and Pricing Guide.
- b. The per-minute rates apply for applicable interstate and intrastate minutes above the block.

<u>Monthly Recurring Charge</u>	<u>Minutes Included in Block</u>	<u>Overage Per Minute Rate</u>
\$0	2,000	\$0.04
\$40.00	4,000	\$0.04
\$75.00	6,000	\$0.04
\$110.00	8,000	\$0.04
\$145.00	10,000	\$0.04

3.7.2 Toll Free Service

Monthly Charge

Each Toll Free Number: \$5.00



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SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

3.7 Block of Time for Integrated Services

(N)

3.7.1 Rates and Charges (Cont'd)

Option 2

Total Block of Interstate and Intrastate, Outbound and Inbound, Voice Minutes

<u>Total Minutes included In Block</u>	<u>MRC</u>
5,000	*

*The monthly recurring charge which affords customers the ability to place interstate and intrastate long distance calls is located in the Company's Interstate and International Service and Pricing Guide located at www.centurylink.com/tariffs.

Toll Free Number

*The monthly recurring charge for Toll Free Service which affords customers the ability to receive intrastate and interstate long distance calls is located in the Company's Interstate and International Service and Pricing Guide located at www.centurylink.com/tariffs.

Overage Rates

For any qualified domestic, outbound and/or inbound, long distance minute of use above a customer's monthly block of minutes plan, the customer will be charged a per minute rate.

	<u>Per Minute Rate</u>
Over 5,000 minutes per month	\$0.03

3.7.2 Toll Free Service

	<u>Monthly Charge</u>
Charge For Each Toll Free Number:	\$0.99

(N)



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SECTION 4 - PROMOTIONS

4.1 Promotions - General

From time to time the Company shall, at its option, promote subscription or stimulate network usage by offering to waive some of all of the nonrecurring or recurring charges for the Customer (if eligible) of target services for a limited duration, not to exceed 90 days, or by offering premiums or refunds of equivalent value. Such promotions shall be made available to all similarly situated Customers in the target market area. All promotions will be filed with the Commission prior to offering them to Customers.

4.2 Demonstration of Calls

From time to time the Company shall demonstrate service by providing free test calls of up to four (4) minutes duration over its network.

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SECTION 5 - CONTRACT SERVICES

5.1 General

At the option of the Company, service may be offered on a contract basis to meet specialized requirements of the Customer not contemplated in this tariff. The terms of each contract shall be mutually agreed upon between the Customer and Company and may include discounts off of rates contained herein, waiver of recurring or nonrecurring charges, charges for specially designed and constructed services not contained in the Company's general service offerings, or other customized features. The terms of the contract may be based partially or completely on the term and volume commitment, type of originating or terminating access, mixture of services or other distinguishing features. Contract services will be available to similarly situated Customers. All contracts will be filed with the Commission for approval.

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